

Can't connect to our live webcast stream?

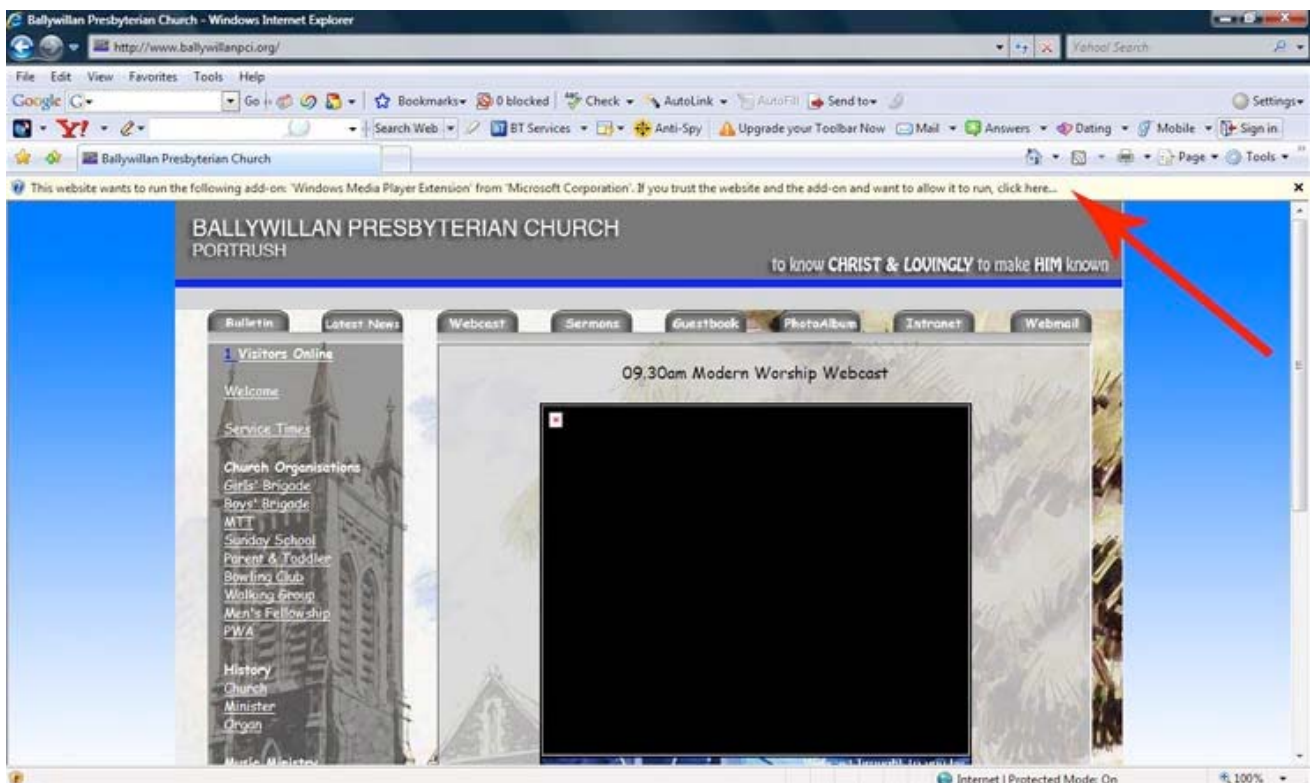
If you have been trying to view one of our *live* webcasts, but have been unsuccessful, here are some steps you could follow to see if this rectifies your connection problem. Please see the relevant instructions depending on your operating system:



WINDOWS USERS:

TIP 1: Are you up-to-date with the latest version of Windows Media Player (Currently Version 11) If not, click here and update - <http://www.microsoft.com/windows/windowsmedia/default.mspx>

TIP 2: Have you installed the webcast plug-in? If your not sure, please check for a plug-in installation alert on-screen - situated below the toolbar as seen below - please click and follow the on-screen instructions to complete the installation. *(This installation will not need to be repeated)*



MAC USERS:

TIP 1: Although the webcast runs on Windows Media Player, there is a *free* plug-in available for Mac operating systems. Please click here - <http://www.microsoft.com/windows/windowsmedia/player/wmcomponent.s.mspx>

If you still experience problems, please contact the Webmaster who will try to resolve ASAP webmaster@ballywillanpci.org